

Reference					Indicator	Lead Directorate	2008-09 Outturn	2009-10 Target	Latest Outturn	Comment/progress	RABG rating	Direction of Travel	Reason for judgements
NIS	LAA	HCS	CAB	BVPI					September		September	September	
Theme: economic development and enterprise													
167			7a-b		Congestion – average journey time per mile during the morning peak (Data will be available from the Data Interchange Hub, no date currently specified)	Regeneration	Awaiting data from DoT (December) to establish baseline	TBC	Data anticipated December 2010	Congestion surveys are undertaken every June and October on 4 routes crossing the City. The indicator methodology has been revised inline with NI. The Local Transport Plan sets out a number of strategies in support of sustainable transport modes which are designed to reduce the impact of traffic and restrict traffic growth. Measures include new cycle facilities, improved pedestrian access and supporting public transport	A		Data is still awaited from DfT to establish a baseline and set a target
177			7a-b	102	Local bus passenger journeys originating in the authority area (Outturn data available April)	Regeneration	3,667M	3,667M	Annual data	A core element of the journeys is supported through subsidised bus services and the Transportation Team seek to optimise the services supported to benefit most users (up to a point at which they may become commercially viable). The remainder of the services (approx 2m journeys/year) are operated commercially and these are concentrated on the Hereford City transport network. In addition a comprehensive programme of publicity is undertaken to ensure that users and potential users have high quality information on the available services	B		No data, but action plan being delivered
178	Yes		7a-b	Yes	Bus services running on time (Outturn data available April)	Regeneration	80%	80%	Annual data	This data is collected annually by various surveys that take a sample of bus passenger users on certain days of the week throughout particular months each year. Issues arising in terms of punctuality problems are dealt with in partnership with bus operators providing the specific service. Bus service contracts are monitored on an ongoing basis; this is done through quarterly meetings of the Bus Operators forum, these meetings are held to discuss any issues that affect the bus services	B		No data, but action plan being delivered on target

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182			Yes		Satisfaction of businesses with local authority regulation services (Outturn data available April)	Environment & Culture	70%	72%	60% (April - June only)	An action plan to achieve the improvement target is now in place and being implemented. The response to another question in this questionnaire (which does not form part of this Indicator) shows that 68% of respondents were satisfied with the service overall.	R	▽	Performance below target and worse than last year
183					Impact of local authority regulatory services on the fair trading environment (Outturn data available April)	Environment & Culture	0.96%	0.95%	Annual data	An action plan to achieve the improvement target is in place and being implemented	B		Activity being delivered according to plan
184					Food establishments in the area which are broadly compliant with food hygiene law (Outturn data available April)	Environment & Culture	93%	94%	Annual data	An action plan to achieve the improvement target is in place and being implemented	B		Activity being delivered according to plan
Theme: safer communities													
47	Yes	52	Yes	99a	People killed or seriously injured in road traffic accidents (This indicator is reported annually as a three year average. For management purposes in-year unaudited data is reported monthly at least one month in arrears)	Regeneration	93 (2008)	>122 (2009)	86 (January to September)	Planning and Transportation's Road Safety and Accident Investigation and Prevention teams lead on a wide range of education, training and publicity and engineering measures to address road traffic accidents. More detailed commentary on this activity is set out in the Local Transport Plan Road Safety Strategy and is reported on in an annual progress report. Driver education programmes are being provided throughout the county to try and reduce the outturns.	B	▽	Performance has improved in recent months. It is anticipated that the LAA target for next year will be achieved.
48				99b	Children killed or seriously injured in road traffic accidents (This indicator is reported annually as a three year average. For management purposes in-year unaudited data is reported monthly at least one month in arrears)	Regeneration	6 (2008)	>13 (2009)	4 (January to May)		B	▽	The target is likely to be achieved, but performance is worse than for the same period last year

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168	Yes		Yes	223	Principal roads where maintenance should be considered (Outturn data available April)	Environment & Culture	4%	5%	5%	Routine and reactive and programmed maintenance is being delivered in accordance with the current highway maintenance plan. Annual programme of highway maintenance works has been developed based on existing condition data to prioritise investment. Delivery of the programme is currently on track.	B	▽	The target has been achieved
169	Yes		Yes	224a	Non-principal (classified) roads where maintenance should be considered (Outturn data available April)	Environment & Culture	11%	9%	9%	Government grant funding for improved highway asset management will enable the development of lifecycle management plans to inform and target investment in future years. Successful completion of this work will be included in the performance management of the services delivered by Amey.	B	△	The target has been achieved
				224b	Non-principal (unclassified) roads where maintenance should be considered (Outturn data available April)	Environment & Culture	20%	17%	Outturn available April	The programme of works has been developed with Amey based on currently available road condition data to ensure works are as far as possible targeted to priorities. The delivery of this programme of work is on track to be completed.	B		The action plan is being delivered and the target is likely to be achieved
				187	Condition of footways (Outturn data available April)	Environment & Culture	20.60%	11%	Outturn available April		B		The action plan is being delivered and the target is likely to be achieved
Theme: stronger communities													
157 a			Yes	109 a	Processing of major planning applications (Data available monthly)	Regeneration	73%	60%	92%	This is an estimated figure as data was not available from the new ICT system	G	△	Performance exceeding target by more than 10% and better than for the same period last year
157 b			Yes	109 b	Processing of minor planning applications (Data available monthly)	Regeneration	73%	65%	72%	This is an estimated figure as data was not available from the new ICT system	G	△	Performance exceeding target by more than 10% and better than for the same period last year
157 c			Yes	109 c	Processing of other planning applications (Data available monthly)	Regeneration	87%	80%	82%	This is an estimated figure as data was not available from the new ICT system	B	▽	Performance exceeding target, but worse than for the same period last year

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170					Previously developed land that has been vacant or derelict for more than 5 years (Data available April)	Regeneration	0.07%	None set			R		No target, no action reported
175					Access to services and facilities by public transport, walking and cycling (Outturn data available April)	Regeneration	91%	91%	Outturn known April 2010	The activity related to these indicators forms specifically around the supported (subsidised) rural bus network which has been mapped using Accession accessibility planning software and the supported services monitored to ensure that they are available to the groups which have the least access opportunities to key services in our communities.	R		Planned activity, but no progress reported
176					Working age people with access to employment by public transport (and other specified modes) (Data available April)	Regeneration	70%	70.00%	Outturn known April 2010		R		Planned activity, but no progress reported
195		54	Yes	199a-c	Improved street and environmental cleanliness (levels of (a) litter, (b) detritus (c) graffiti and (d) fly posting) (Data available 4 monthly following survey)	Environment & Culture	(a) 5% (b) 13% (c) 1% (d) 1%	(a) 5% (b) 9% (c) 1% (d) 1%	(a) 10% (b) 15% (c) 4% (d) 1%	A robust action plan has been developed with Amey to ensure the year-end target will be achieved	R	▽	Performance in the first 4 months is below target and worse than for the same period last year
196			Yes	199d	Improved street and environmental cleanliness – fly tipping (Data available monthly)	Environment & Culture	Grading 2	Grading 1	Grading 2	Progress against the action plan which should achieve the target by year end	R	◁▷	Target not yet achieved
197	Yes	55 57	Yes		Improved local biodiversity – active management of local sites (Outturn data available April)	Regeneration	33 sites	50 sites		Activity involves survey and negotiation with landowners and hence the figures will be loaded such that they will have a low value at the start with most activity shown in the outturns for Qrts 3 and 4. Partners are increasing the number of sites in Herefordshire. FWAG contracts have been issues for 13 additional sites and are due to be delivered by 30th September 2009. It is envisaged that management plans will be in place for all 50 sites by end of March 2010	B		Activity being delivered according to plan and target likely to be achieved

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198					Children travelling to school – mode of travel usually used - Car	Regeneration	32.77%	33.0%		Activity centres around the work of the School Travel Officer and Assistant who work directly with schools, promoting and supporting school travel plans. Excellent progress has been made increasing the number of schools with travel plans and ensuring they are kept up to date	B		Activity being delivered according to plan and target likely to be achieved
					Children travelling to school – mode of travel usually used - Car Share	Regeneration	5.06%	4.0%					
					Children travelling to school – mode of travel usually used - School / Public Transport	Regeneration	22.95%	23.5%					
					Children travelling to school – mode of travel usually used - Walk	Regeneration	36.79%	38.0%					
					Children travelling to school – mode of travel usually used - Cycle	Regeneration	1.45%	1.5%					
Theme: environment													
185					CO2 reduction from Local Authority operations (Outturn data available April)	Environment & Culture	22,730,372kg	-1.50%	Outturn known July 2010	Data collection for 2008-09 completed and analysis underway to inform action planning. There are a number of other plans and activities underway which will contribute towards achieving this target, including the Asset Management Plan, Staff Travel Plan updating of leisure centre plant by Halo, a CO2 reduction target agreed with Amey and the new, more efficient refuse collection fleet to be introduced as part of the new waste collection contract.	A		Action planning incomplete, but positive activity taking place
186	Yes	58	Yes		Per capita reduction in CO2 emissions in the LA area (Data provided by Defra approximately 18 months in arrears)	Environment & Culture		13.1% less by 2010 against 2005 baseline	Outturn for 2008 known September 2010	Action plan in place and being delivered. Currently under review with the Herefordshire Environment Partnership	B		Action plan being delivered and on target

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187					Planning to adapt to climate change (Outturn data available April)	Environment & Culture	Level 0	Level 0		Action plan being developed, although existing plans such as the Local Transport Plan are making a contribution.	A		Action planning incomplete, but positive activity taking place
188					Flood and coastal erosion risk management (Availability of data determined by Defra)	Regeneration	100%	100.00%		Actions yet to be agreed with the Environment Agency	B		No actions currently required by Environment Agency
191	Yes	56a	Yes		Residual household waste per head (Data available monthly in arrears)	Environment & Culture	690.01kg	691kg	292.14kg to August	New waste collection contract on target – Project Plan for “roll out” developed and agreed with partners; no slippage against programme. Revised Joint Municipal Waste Management Draft agreed by Joint Members Waste Forum. Now in Forward Plan for sign off by Cabinet in September.	B	△	Activity being delivered according to plan and target likely to be achieved, performance is better than the same period last year
192			Yes	82a i-ii 82b i-ii 82c i-ii 82d i-ii	Household waste recycled and composted (Data available monthly in arrears)	Environment & Culture	33.24%	35%	35.96% to August	Promotion of waste minimisation, recycling and composting - campaign around reducing food waste is ongoing and promoted through new waste collection contract “roll out” with particular emphasis over extended kerbside recycling and new recyclables being handled through the new Envirosort Plant.	B	△	Activity being delivered according to plan and target likely to be achieved, performance is better than the same period last year
193			Yes		Municipal waste landfilled (Data available monthly in arrears)	Environment & Culture	64.92%	55.44%	61.08% to August	Household waste sites - landfill tonnages have reduced and are within targets set for our contractors. Severn Waste	R	△	Activity being delivered according to plan, however performance more than 5% below target but performance is slightly better than the same period last year
194					Level of air quality – reduction in NOx and primary PM10 emissions through local authority's estate and operations (Outturn data available April)	Environment & Culture				Data collection for 2008-09 completed and analysis underway to inform action planning. There are a number of other plans and activities underway which will contribute towards achieving this target, including the Asset Management Plan, updating of leisure centre plant by Halo,	A		Action planning incomplete, but activity taking place
Reference:													
NIS National Indicator Set													

